# Week 9: Developing the Gap Analysis and Action Plan

* + 1. **Medibank Case Study**
       1. **Gap Analysis:**  
          Review the *Concise Statement* from the Medibank case, focusing on **Part B: Important Facts Giving Rise to the Claim** and **Annexure A: Medibank’s Cybersecurity and Information Security Framework**. Identify gaps in Medibank’s cybersecurity framework that contributed to the data breach.
       2. **Proposing an Action Plan:**  
          Based on the identified gaps, create an action plan to address them.
       3. **Comparing with Medibank’s Suggested Measures:**  
          Compare your plan with **Annexure B: Steps to Protect Personal Information Held by Medibank**. While Annexure B lists measures Medibank should take, it is not an action plan.

1. **Independent Work Time:** Use the remainder of the session to work with your group on developing your gap analysis and action plan. If you encounter any difficulties or need further clarification on certain aspects, don’t hesitate to approach your tutor for guidance. Use this time effectively to refine your project.